

## Tier Status Offers

Restrictions apply. Changes to tier status and terms and conditions begin 7/16/2023.

### Explanation:

To receive Platinum, Gold or Silver status (“Tier Status”) offers, you must be a Fuel Rewards® member and swipe your Fuel Rewards card or enter your Alt ID when you fuel at a participating Shell station.

A qualifying fuel purchase trip is any fuel purchase at a participating Shell station in which you swipe your Fuel Rewards card or enter your Alt ID and fill up with at least **10 gallons** of any grade of fuel (each, a “Trip”). Beginning 7/16/2023, purchasing Shell V-Power NiTRO+ Premium gasoline will count as 2 Trips towards your Tier Status balance when you swipe your Fuel Rewards card or enter your Alt ID and fill up with at least 10 gallons.

You will be able to track your qualifying Trips at [fuelrewards.com](https://fuelrewards.com) and in the Fuel Rewards® mobile app.

Platinum status members will receive 10 ¢/gal in Fuel Rewards® savings on every fill-up at participating Shell stations. This will be combined with other rewards in your Fuel Rewards account. You must complete 12 Trips during the applicable qualification quarter to qualify for Platinum status for the following quarter.

Gold status members will receive 5 ¢/gal in Fuel Rewards® savings on every fill-up. This will be combined with other rewards in your Fuel Rewards account. You must complete 6 Trips during the applicable qualification quarter to qualify for Gold status for the following quarter.

Silver status members will receive 3 ¢/gal in Fuel Rewards® savings on every fill-up. This will be combined with other rewards in your Fuel Rewards account.

### Intro Qualification quarter and benefits quarter for NEW members:

New members that sign up for the Fuel Rewards® program any time in Q3 2023 (7/16/23 through 9/30/23) will (i) be given complimentary Gold status from the date they sign up for the program through the end of the Q4 cycle (10/1/23 through 12/31/23) (the “Q3 Intro Period”) and (ii) have the full Q3 Intro Period to qualify for Gold or Platinum status for Q1 2024.

New members that sign up for the Fuel Rewards® program any time in Q4 2023 (10/1/23 through 12/31/23) will (i) be given complimentary Gold status from the date they sign up for the program through the Q1 2024 cycle (1/1/24 through 3/31/24) (the “Q4 Intro Period”) and (ii) have the full Q4 Intro Period to qualify for Gold or Platinum status for Q2 2024.

New members that sign up for the Fuel Rewards® program any time in Q1 2024 (1/1/24 through 3/31/24) will (i) be given complimentary Gold status from the date they sign up for the program through the Q2 2024 cycle (4/1/24 through 6/30/24) (the “Q1 Intro Period”) and (ii) have the full Q1 Intro Period to qualify for Gold or Platinum status for Q3 2024.

After the member’s applicable intro period is over, the member will fall into the qualification quarters for existing members, shown below.

### Qualification quarter and benefit quarter for EXISTING members:

Qualification quarter and Benefit quarters will be done on calendar-based quarterly cycles (January 1 – March 31 (Q1), April 1 – June 30 (Q2), July 1– September 30 (Q3), October 1 – December 31 (Q4).

Quarter	Q1	Q2	Q3	Q4
Benefit Quarter	January 1 through March 31	April 1 through June 30	July 1 through September 30	October 1 through December 31
Qualification Quarter	Q4: October 1-December 31 (of the previous calendar year)	Q1: January 1- March 31	Q2: April 1-June 30	Q3: July 1-September 30

On July 16, 2023 all existing members will be given an anniversary date of 7/16/2023 (“Anniversary Date”), regardless of when the member originally enrolled in the Fuel Rewards® program.

The qualification quarter to determine your status for the next benefit quarter will be the prior quarter. If at any time in your Qualification quarter you meet the requirements of a higher tier, you will be upgraded to the higher tier for the rest of the current quarter and you will remain at the higher tier through the next quarter. If you do not maintain that status in your next quarter, your status will downgrade to the tier you qualify for.

Existing members will be reset to the common qualification quarter (First quarter will be July 1, 2023 through September 30, 2023). Any qualifying “trips” (of at least 5 gallons) made between 7/1/23 -7/15/23 will be included in the Q3 2023 quarter. Beginning 7/16/23, the minimum gallon per qualifying trip increases to 10 gallons.

Any existing member that has Gold status as of 7/07/2023 or new members who registered 7/08/23-07/15/23, will keep their Gold status until December 31, 2024 ( members who have complimentary Gold status through a partner brand participating in the Fuel Rewards® program may maintain their Gold status beyond the December 31, 2024 date, depending on the terms of the applicable offer). At any time, if a member completes 12 visits to receive Platinum status, they will be given Platinum status during the quarter they earn that status and through the next quarter. The qualification quarter to earn Platinum in Q1 2025 will be 10/1/2024 through 12/31/2024.

If an existing member has completed 12 Trips between 4/1/2023 and 6/30/23, they will receive Platinum status during the Q3 2023 benefit quarter.

Redeem Fuel Rewards® savings with your Fuel Rewards® card or Alt ID at participating Shell stations. For fuel purchases where you redeem only your Platinum, Gold or Silver status Fuel Rewards® savings, fuel savings are limited to thirty-five (35) gallons of fuel per purchase per vehicle or fraud limits placed by the participating Shell station and/or limits placed on your payment card by your financial institution, each of which may be lower. For fuel purchases where you redeem Fuel Rewards savings in addition to your Platinum, Gold or Silver status Rewards, fuel savings are limited to twenty (20) gallons of fuel per purchase per vehicle or fraud limits placed by the participating Shell station and/or limits placed on your payment card by your financial institution, each of which may be lower. Fuel Rewards® savings must be redeemed in a single transaction. Once you begin to dispense fuel using your Fuel Rewards® savings, you must dispense to the applicable gallon limit or you forfeit any remaining discounted gallons of fuel. For example, if you only pump fifteen (15) gallons of fuel and there is a 20 gallon limit, you would abandon the remaining five (5) gallons of discounted fuel. If you have a reward balance greater than the current per-gallon price of fuel, the price will roll down to the maximum capability of the fuel equipment, and your remaining rewards will be saved for a future fuel purchase. Dispenser may require a price of up to

10.9¢/gal. It may not be possible to combine multiple discounts and/or rewards in a single transaction. For purchases of \$75 or more, please go inside to pay. Unbranded diesel and alternative fuels may not be eligible. The Fuel Rewards® program is owned and operated by Excentus Corporation. Offer may be modified or discontinued at any time without notice. Not valid where prohibited by law. Please see [fuelrewards.com](http://fuelrewards.com) for complete Fuel Rewards® program details and Terms and Conditions. Other restrictions may apply. All trademarks are the property of their respective owners. To learn more, visit [www.fuelrewards.com/tierstatus](http://www.fuelrewards.com/tierstatus) or call (888) 603-0473.